

RFP – Permitting, Land-use, code enforcement software Q & A

Can you tell me what software you are using today for permitting, so I can more accurately estimate data conversion costs?

- The City of Rolla is currently using GovQA – a product from granicus

We license by “named” users. How many “named” City users do you expect to be logging into the new system?

- I would say 20

Are far as integrations, besides ESR, what other integrations will there be and the vendor? (Example: Document Manager – Laserfiche, Outlook integration, etc.)

- We would like to know what the options are with your specific software

What program are you using for financials?

- InCode from Tyler Technologies

As far as data migrations, what program are you using for Permitting? Planning & Engineering Projects? Code Enforcement? Licensing?

- We are currently using GovQA by legistar for permitting and Code Enforcement. Licensing is done through InCode.

Your RFP was issued on May 9th and received today, May 13th. With May 27th being memorial day weekend, will the City consider extending the RFP due date by another week?

- We will keep the 29th deadline. If we don't get quality proposals, we may re-issue but that is not anticipated at this time.

Has the City seen any vendor demonstrations within the past year? If so, which vendors?

- No

What is the City's budget for this project?

- We do not have a specific budget for this project. This process is intended to educate the City on what the costs may be. Our current software is just shy of \$10,000 per month.

What is the City's timeline for this project? (Start Date/Go-Live?)

- There is not a set in stone start date - we are gearing up for our budget year which starts October 1 so we would not start the process until at least that timeframe.

Does the City prefer a SaaS solution or City-hosted?

- As part of this process we would like to understand the benefits of each and the costs associated with them